

BPMI Think Tank 2006 - Adaptive Processes for the Agile Enterprise



Agility



Speed

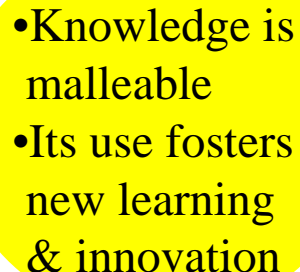
Power

AGILITY IS BECOMING THE SINGLE MOST CRITICAL SURVIVAL IMPERATIVE FOR ORGANIZATIONS

- ORGANISATIONS AROUND THE WORLD SPEND BILLIONS REDESIGNING PROCESSES AND INFORMATION SYSTEMS
 - To address evolving customer expectations
 - Support business innovation
 - Leverage new technology
 - Support changes in the business environment
- Businesses are becoming larger, more complex and more dispersed
 - Extended enterprises are beginning to gird the globe
 - Speed is of the essence, but uncontrolled speed can lead to chaos
 - Change is difficult, the larger and more diverse an organization is, the harder it is to adapt rapidly to changing conditions
- Architecting agile and resilient business processes can realize enormous cost, effort, time to market savings, commensurately strengthening a firm's competitive position
- PURPOSE OF THIS WORKSHOP
 - Identify the most critical and urgent issues and bottleneck related in becoming agile and adaptive
 - Prioritize the top 5 issues
 - PROPOSE SOLUTIONS/SOLUTION STRATEGIES BASED ON OUR COLLECTIVE EXPERIENCE

A DISCUSSION FRAMEWORK

- BUSINESS THRIVES ON CHANGE
 - INTENSE COMPETITION, GLOBAL SUPPLY CHAINS
 - INCREASING REGULATION
 - NEW OPPORTUNITIES, THREATS
 - EXPLODING KNOWLEDGE BASE, RAPID INNOVATION
- LOST TIME = MISSED OPPORTUNITY
- THE SOLUTION IS..
 - TO ADAPT TO MOVING TARGETS...
 - *SEAMLESSLY INTEGRATE AND AUTOMATE ALIGNMENT BETWEEN BUSINESS KNOWLEDGE, BUSINESS PROCESS AND INFORMATION SYSTEM.*
 - How?
 - MANAGE CHANGE: People, Process, Concepts, Tools, Organization
 - How?

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- Knowledge is malleable
 - Its use fosters new learning & innovation

Avoiding BPM failure scenarios

- Analysis paralysis
 - Process straightjacket
 - Perpetuating the idiosyncrasies of past designs
 - IT-driven solutions
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- Promote innovation
 - in an environment of continuous change.
 - How does the enterprise balance control with agility?
 - What BPM techniques and standards enable an enterprise to become more agile?

Round Table Magic

- **Describe Current State:** Present situation and its impact on you/Co./Stakeholders.
- **Describe Target State:** Assume some magic has been applied, describe how the situation has changed.
 - Describe the ‘Bit of Magic’
 - Describe how it has made the organization, system or process more agile.
 - Identify the business benefits that have been realized from agility
 - Indicate where roles have changed or been re-assigned and what benefits have arisen.
- **Consensus:** We will brainstorm, record and feedback the group’s conclusions and recommendations