SEMAT

THE SMARTER WAY

Be Smart!

or

What they don't teach you about software at school

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with

Ian Spence, Pan Wei Ng and Kurt Bittner

Our goal

Better, Faster, Cheaper and Happier

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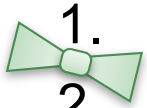
What they don't teach you about software at school

Agenda

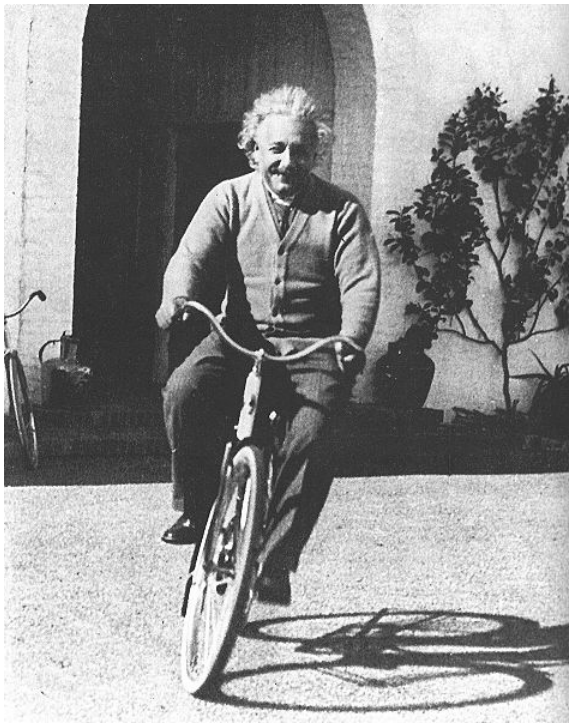


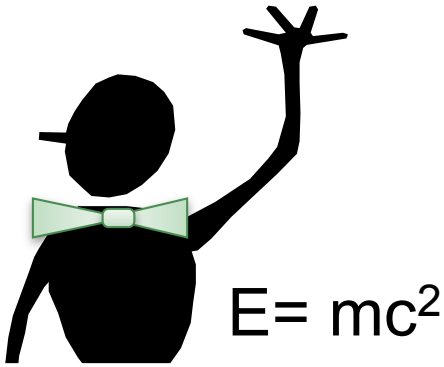
1. What does Smart mean?
2. Smart Cases – Recognize it when you see it
3. How do you become Smart
4. What does Smart really mean?

What does *Smart* mean?

Things should be done
as simple as possible – but no simpler

- Albert Einstein





This is smart!

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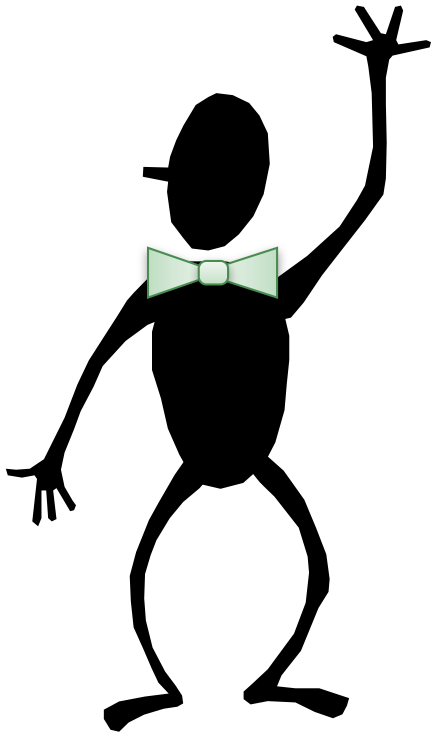
Smart and Intelligent?

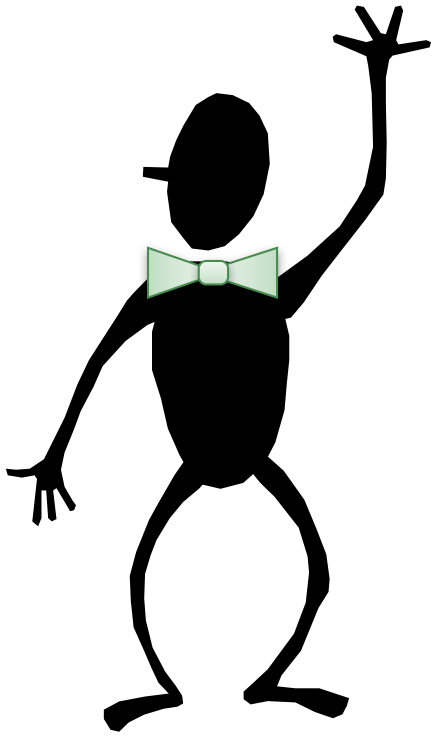
- Being Smart is not the same thing as being intelligent
  - You can be intelligent without being smart, and
  - You can be very smart without being very intelligent



Mr Smart

Smart and Agile?

- Being Smart is an *evolution* of Being Agile
  - Agile means being flexible and adaptable.
  - Agile provide simple/lightweight starting points
  - But being smart is knowing when to go beyond agile
    - Knowing when to follow the rules and when to break them
    - Knowing when to be consistent and when to change
    - Knowing when to grow and when to shrink



Mr Smart

Smart = Agile ++

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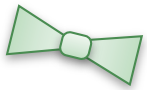
Agenda



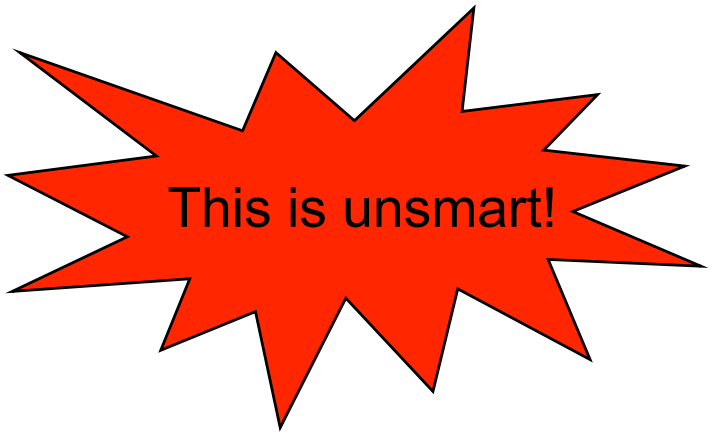
1. What does Smart mean?
2. Smart Cases – Recognize it when you [illegible] it
    1. People
    2. Teams
    3. Projects
    4. Requirements
    5. Architecture
    6. Modeling
    7. Test
    8. Documentation
    9. Process
    10. Knowledge
    11. Outsourcing
    12. Tools
3. How do you become Smart
4. What does Smart really mean?

What they don't teach you about software at school

☺

Not smart with People

Some companies view process and tools as more important than people



A fool with a tool is still a fool but a **dangerous** fool

Smart with People

Case study: Ericsson AXE – the largest commercial success story ever in Sweden

–We had no tools and no defined process

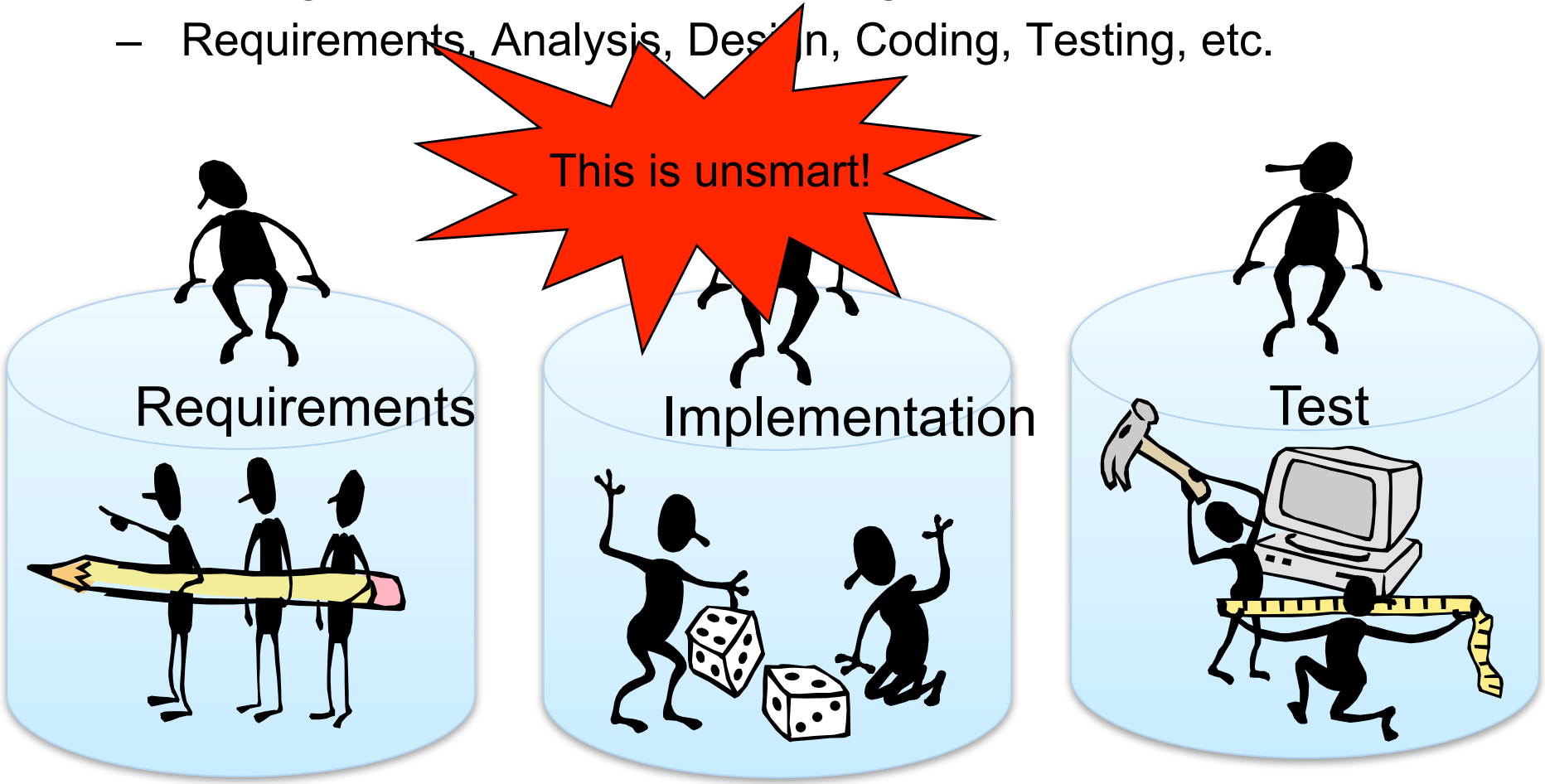
–Despite this, we developed components, use cases, and a modeling language now part of UML

–This could only have been done with people – good people

Software is developed by people, not by process and tools.

Not smart with Teams

- Many software projects involve 20+ people
- Often organized into stove-pipe groups:
  - Requirements, Analysis, Design, Coding, Testing, etc.



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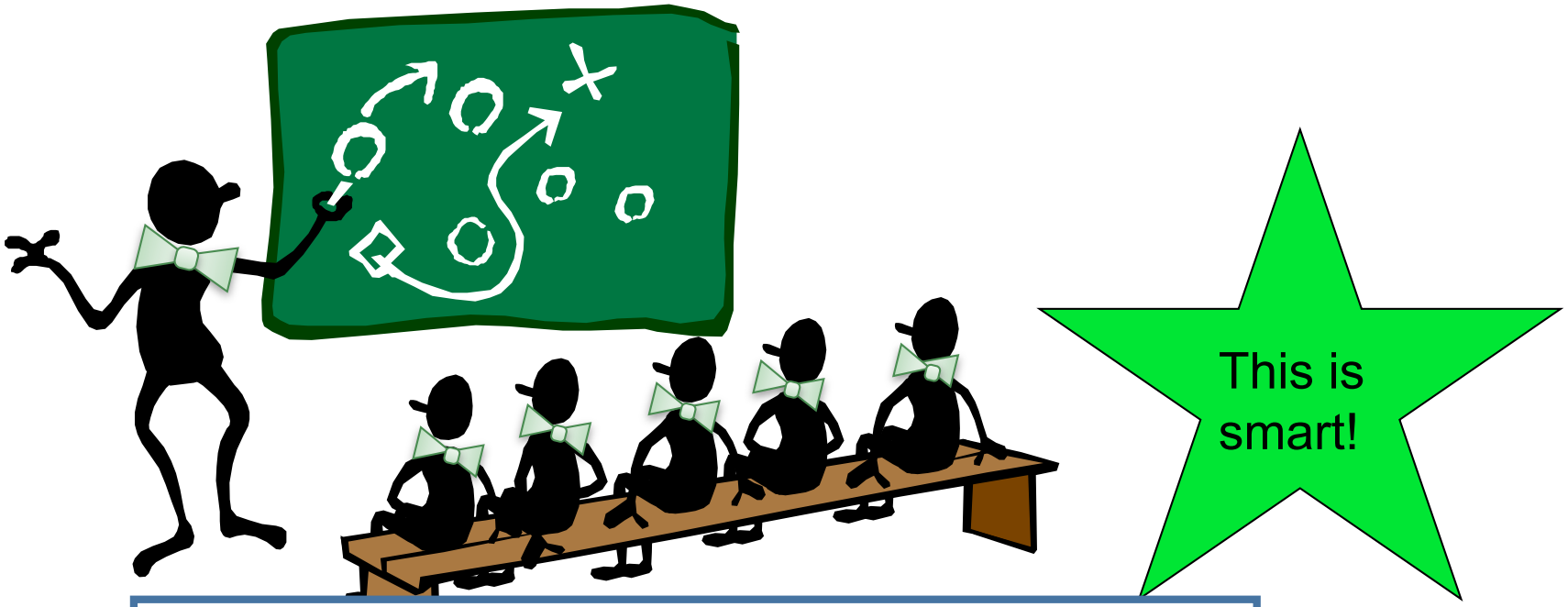
Smart with Teams

- Teams are cross-functional

  Including analysts, developers, testers etc…
- Ideal size of the team is less than 10 people



A software team is like a sport team with all needed competencies to win.

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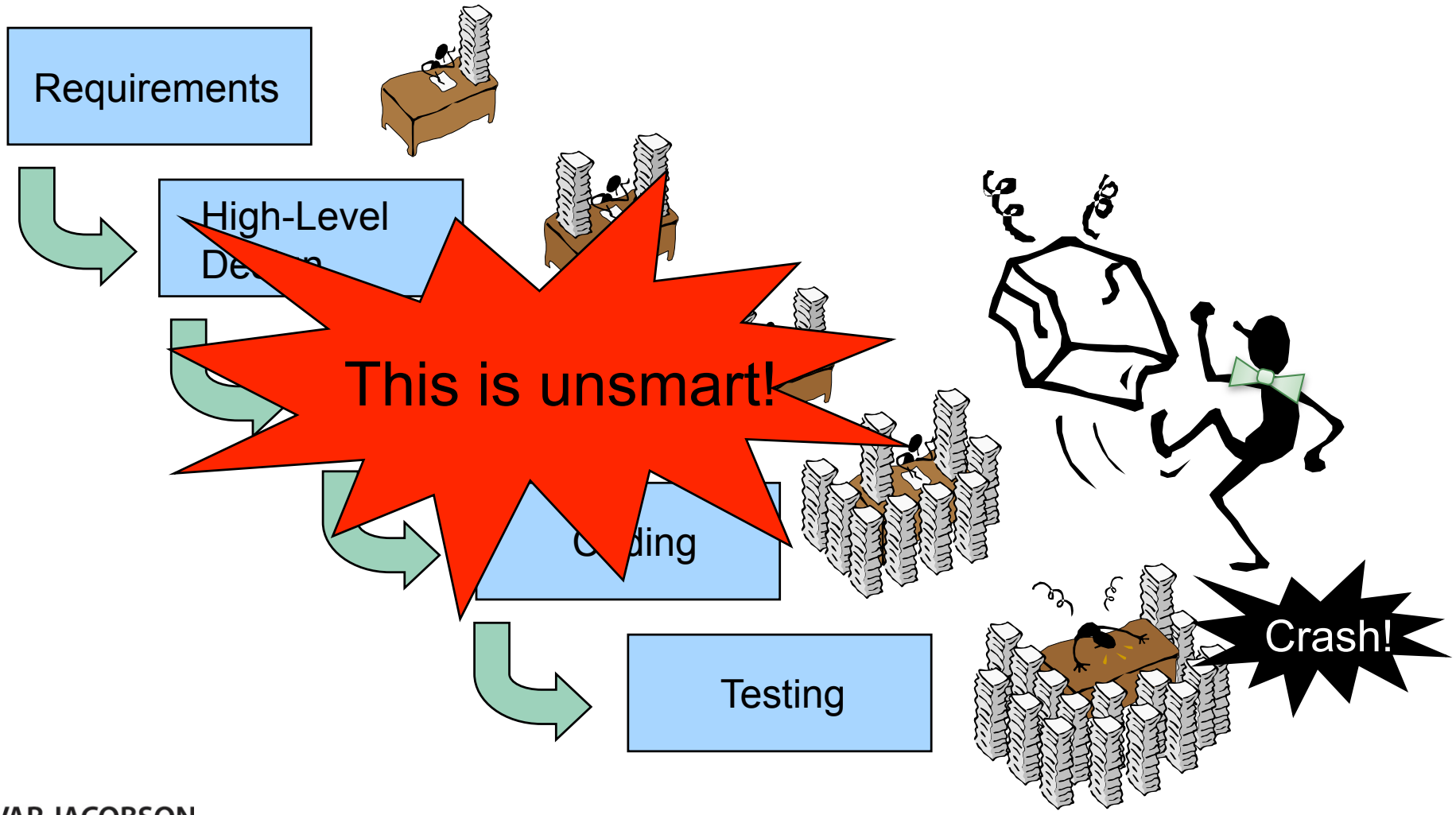
Not smart with Projects

- Most companies still follow the waterfall approach



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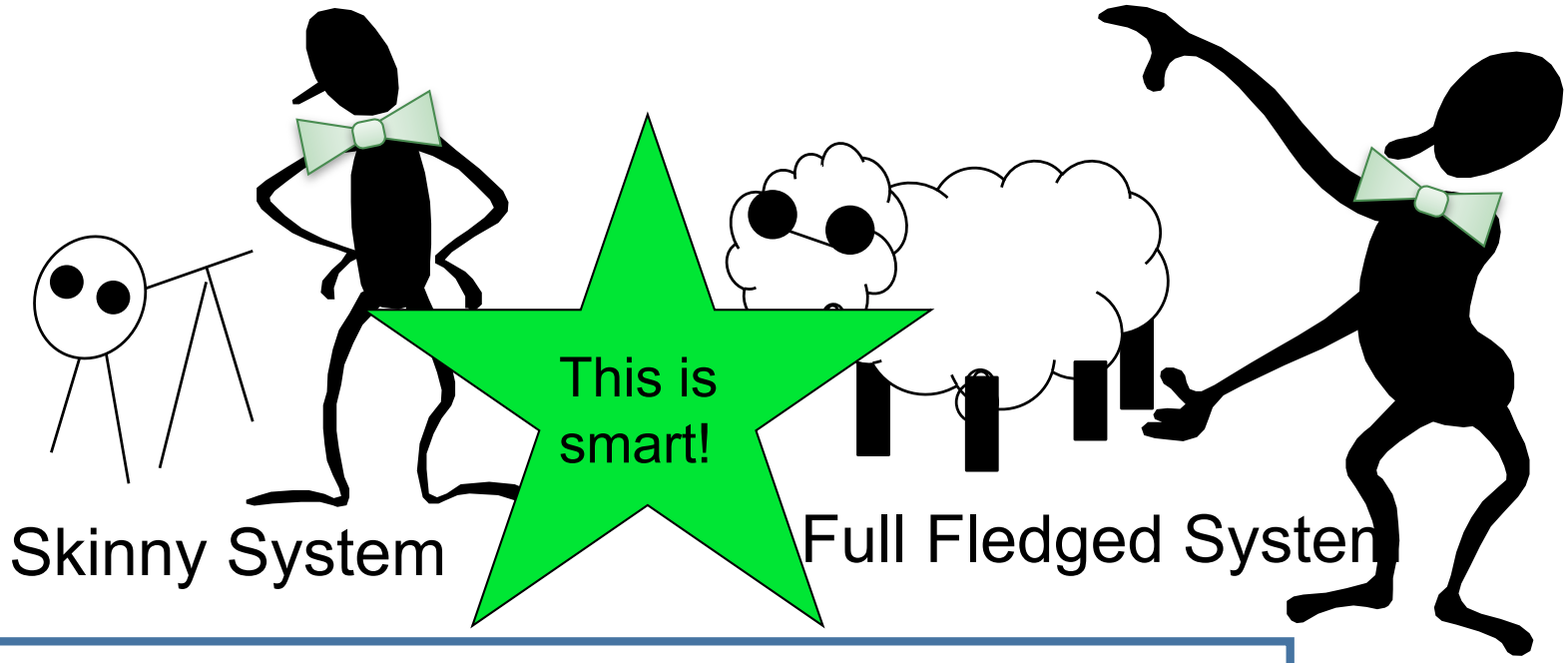
Smart with Projects

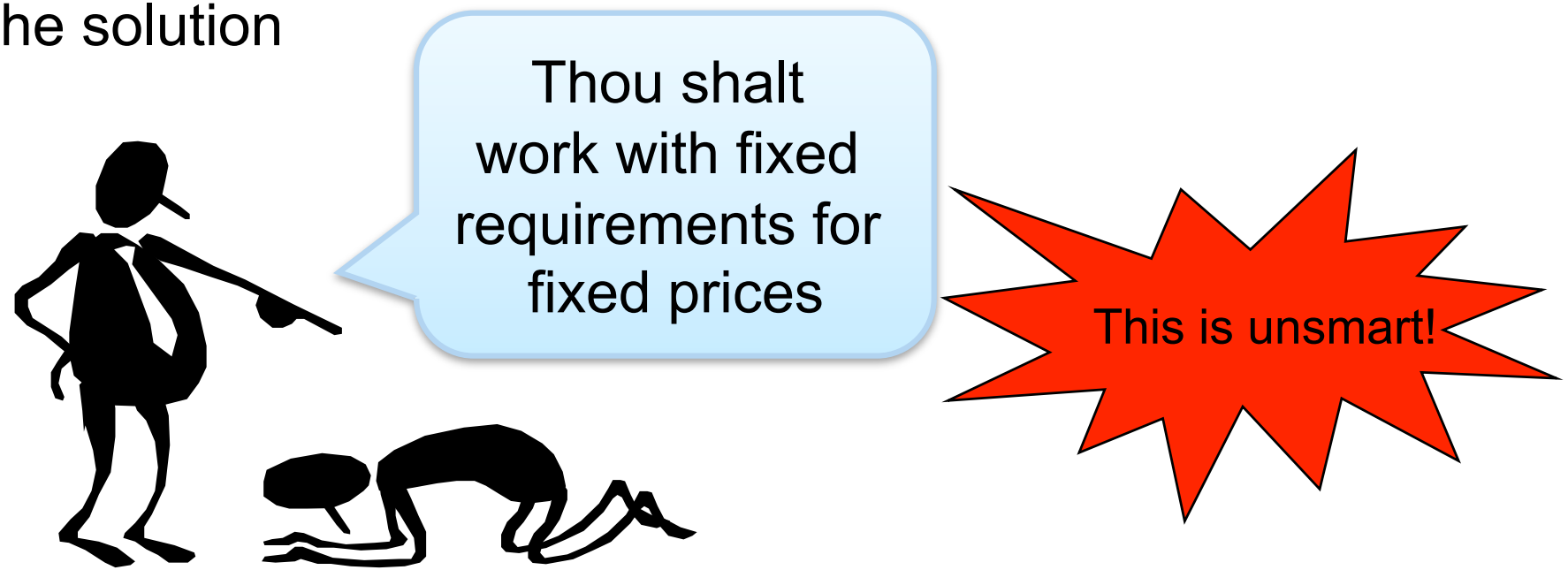
- Build a skinny system to demonstrate that you have eliminated all critical risks
- Add more capabilities on top of that skinny system



Think big, build in many steps

Not smart with Requirements

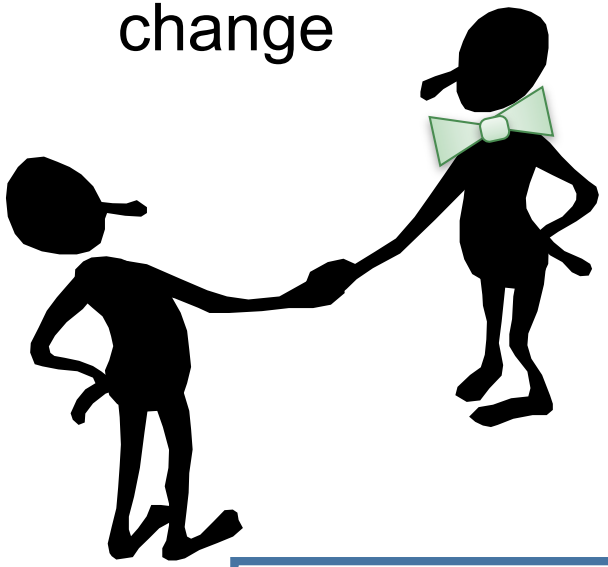
- Many managers (and customers) believe you can detail all the requirements upfront...
- ...and based on these can accurately predict the cost of the solution



A constant in software development is that requirements **always** change

Smart with Requirements

- Base early decisions on lightweight requirements and detail as and when it is needed
  - Use case outlines, feature lists or user stories
- Remember requirements are negotiable and priorities will change



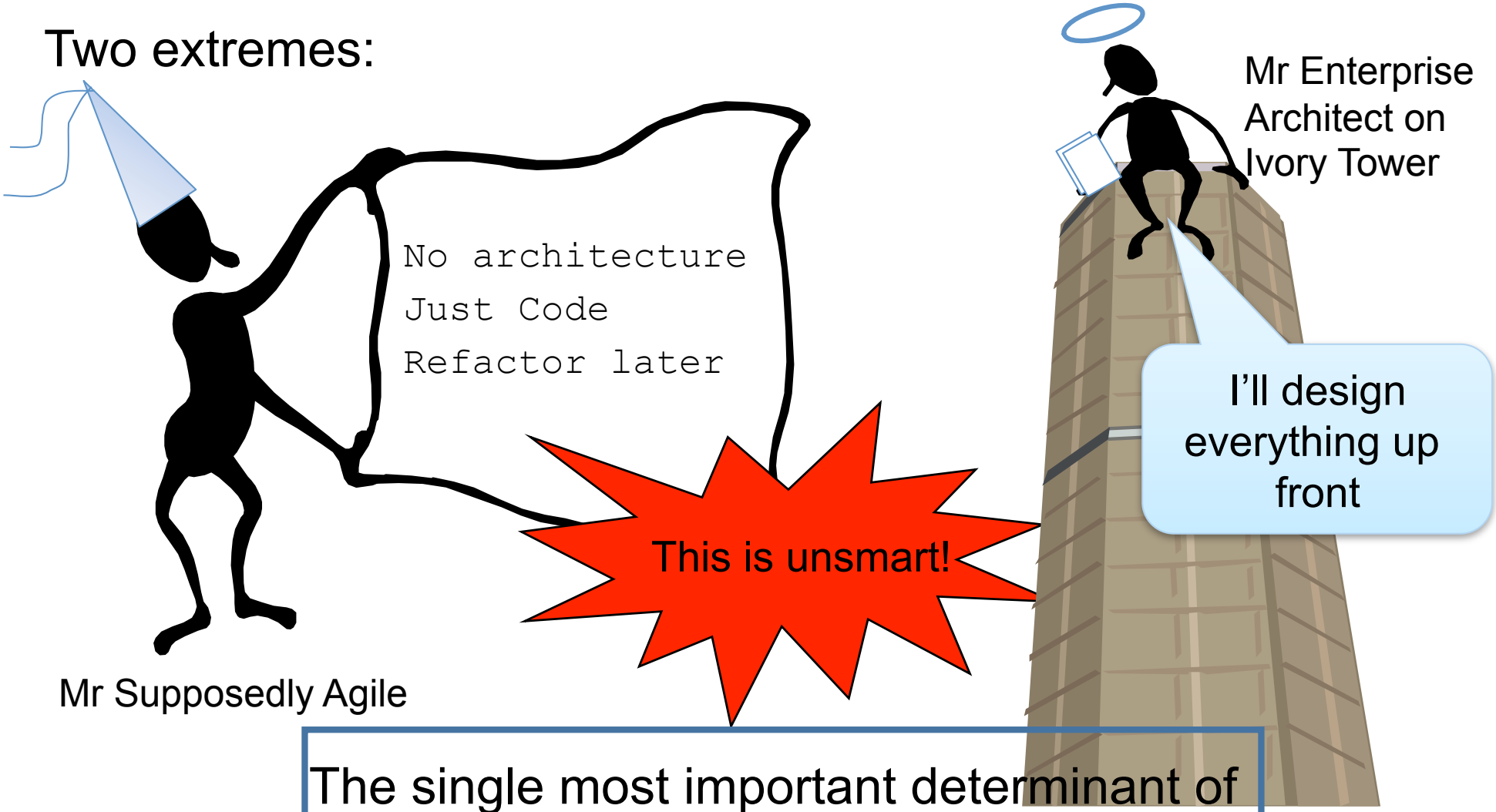
I understand your needs, let's work together to make sure we develop the right system for the right price.

This is smart!

Design your project for requirement changes

Not smart with Architecture

Two extremes:



The single most important determinant of a software system's quality is the quality of its architecture

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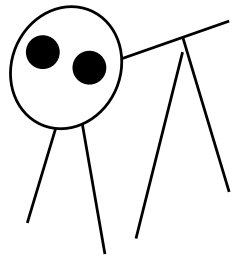
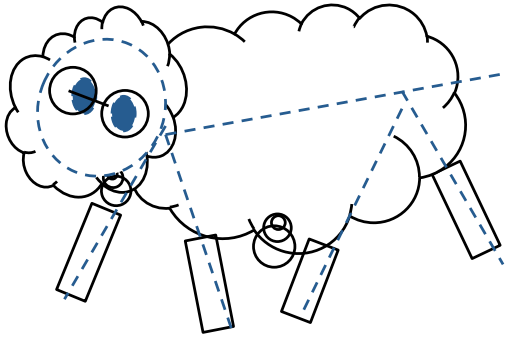
Smart with Architecture

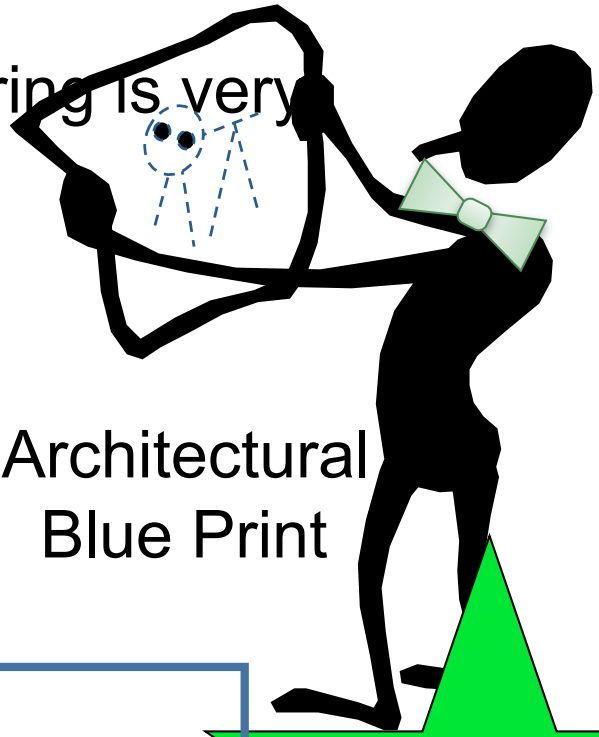
- Focus on the skinny system
- But an architecture without executable code is a hallucination
- Refactor over releases, but large refactoring is very costly



Skinny System



Full Fledged System



Architectural Blue Print

Start to build a skinny system,
add muscles in later steps

This is smart!

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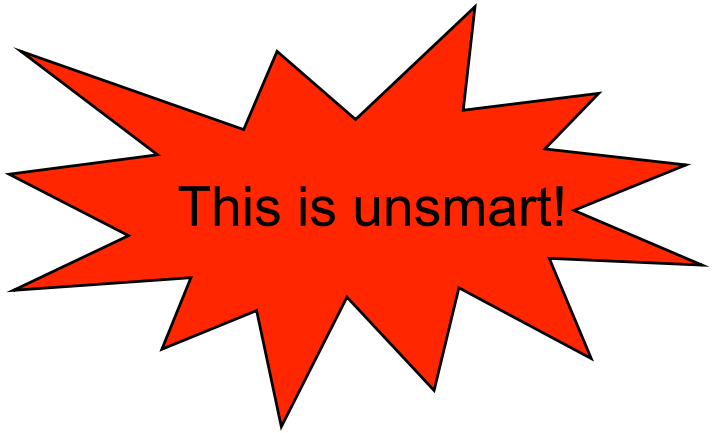
Not smart with Service Oriented Architecture

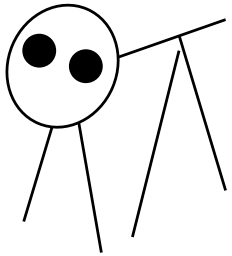
Some people believe that

- SOA requires a new methodology
- SOA methods must major in paper-ware

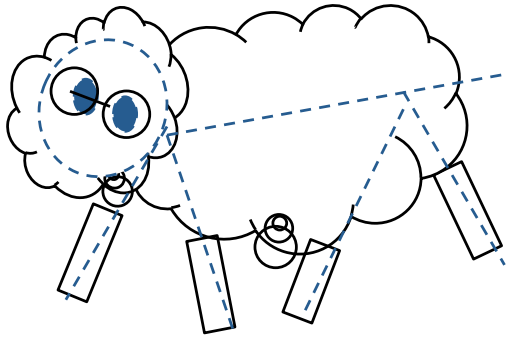


Smart with Service Oriented Architecture

- Use your foundation practices as a base
  - Use cases, components, or whatever you have
- Add system-of-systems practices
  - Create an architectural roadmap
  - Closing the Gap between business and IT,
  - Services
- Fill the roadmap project by project, starting with the skinny system.
- Do xSOA, executable SOA



Skinny System



Full Fledged System

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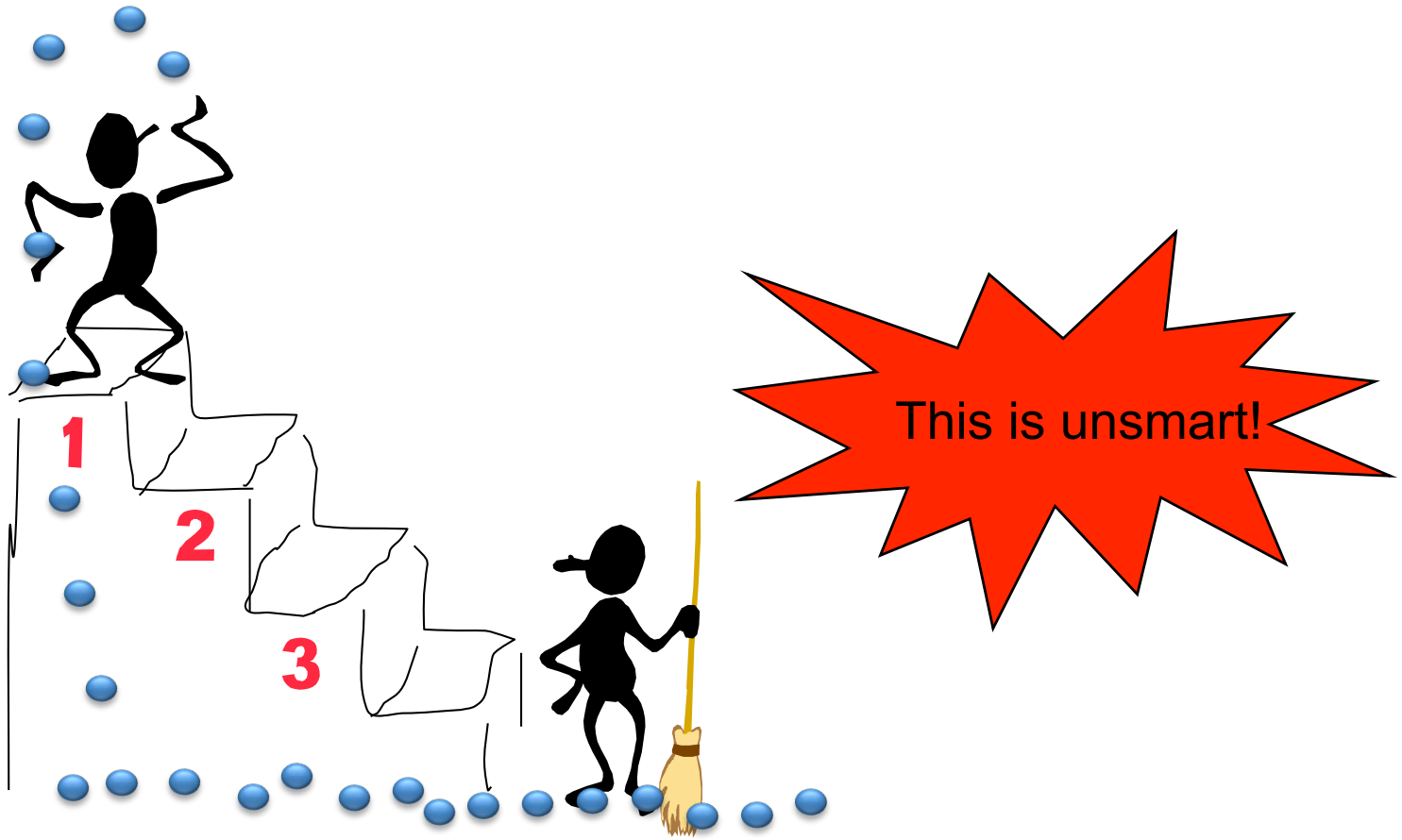
Not smart with Test

We have two classes of people: Developers and Testers

- *Developers are the creators…it is OK to create bugs as well*
- *Testers are the cleaners in the software world*

Testing is done as an after thought – too late and too expensive



Smart with Test

Whatever you do **you** are not done
until **you** have verified
that **you** did what **you** wanted to do

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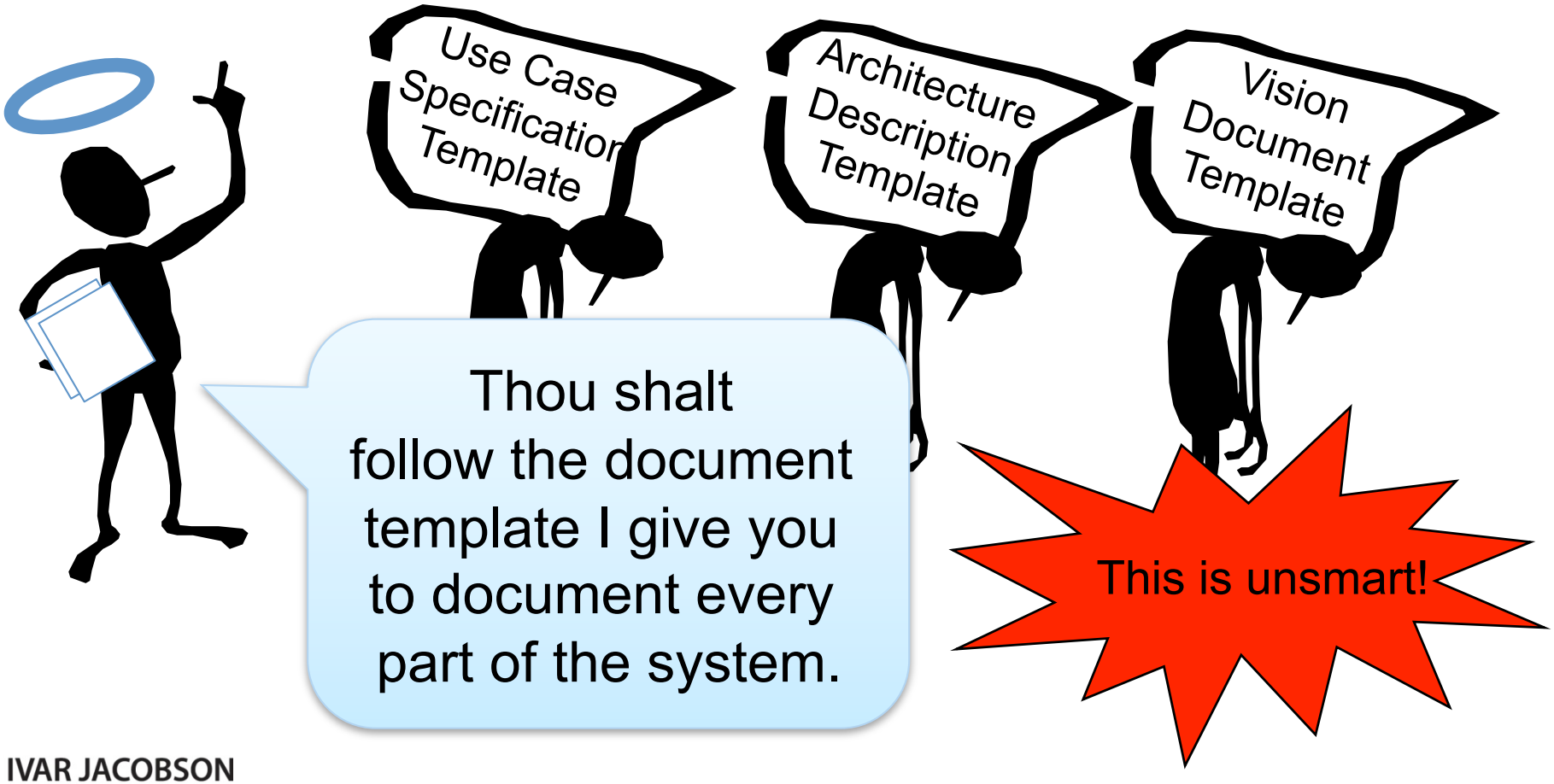
Not smart with Documentation

- There has been an over-emphasis on teams producing documentation



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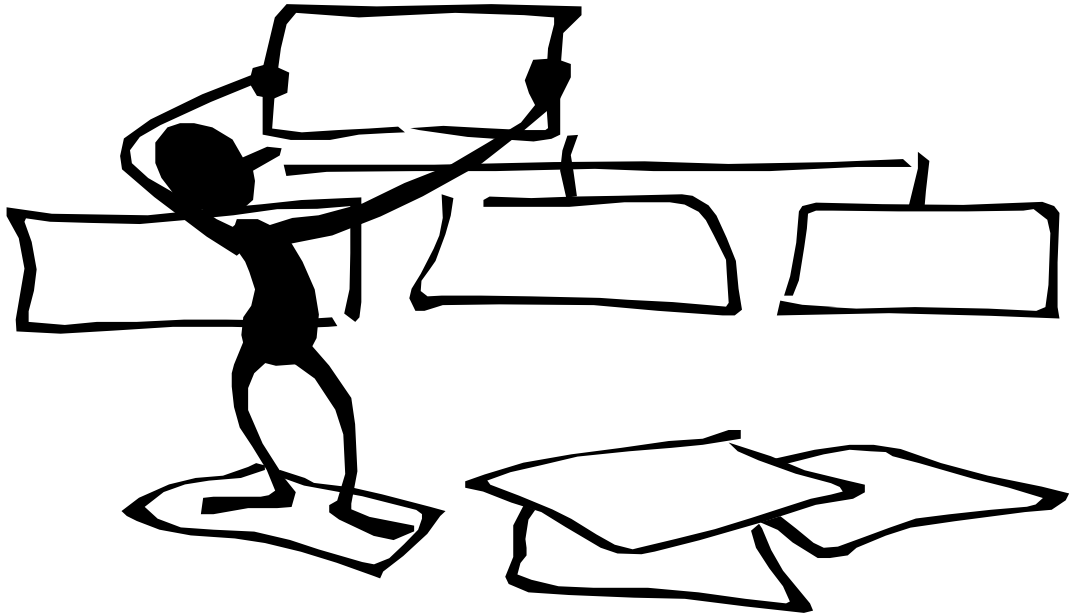
Smart with Documentation

Myth: The idea that you document software so people later can read what you did.

- Law of nature: People don't read documents



Focus on the essentials - the placeholders for conversations – people figure out the rest themselves

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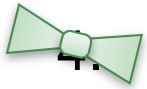
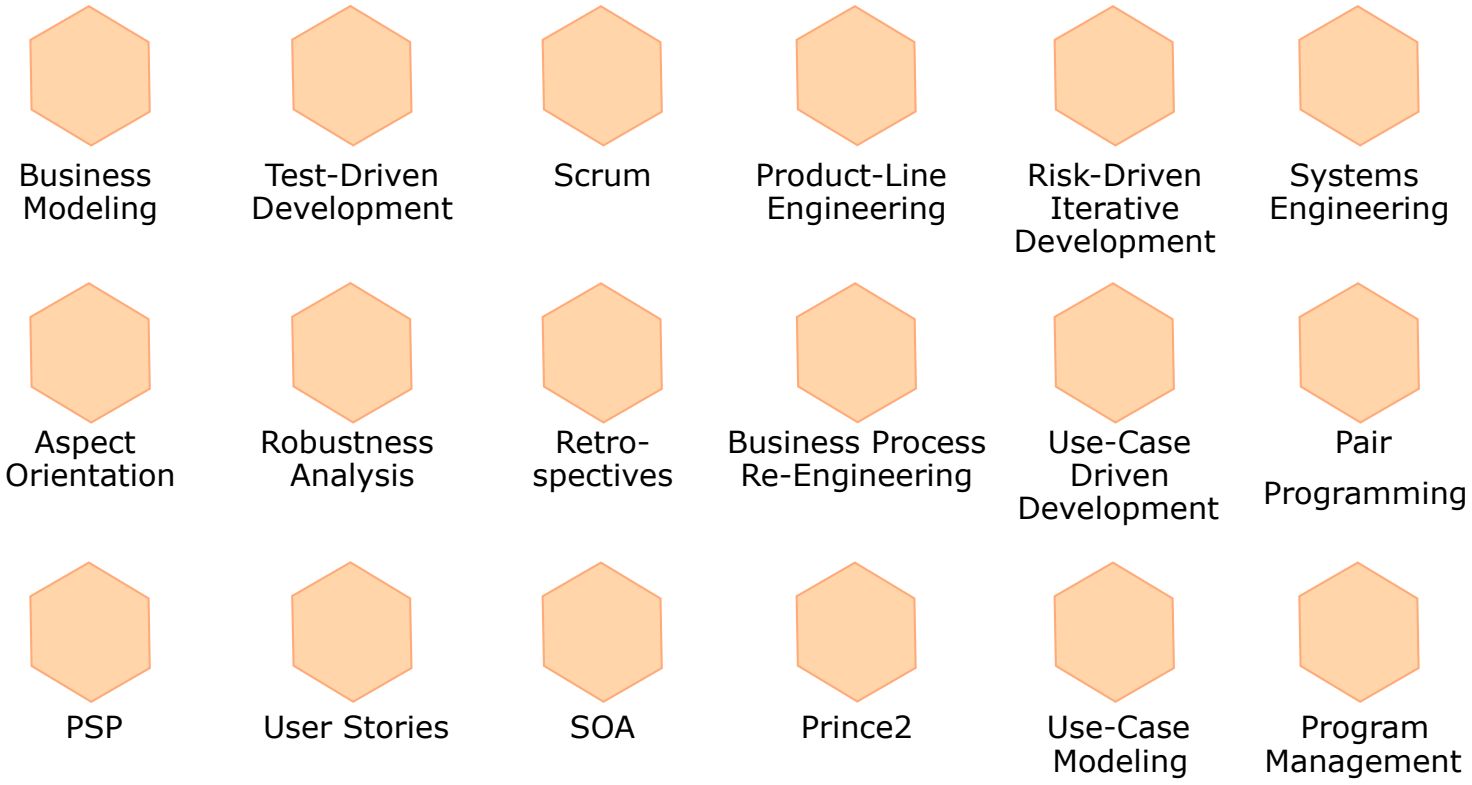


How do you become Smart?

- You need knowledge in *good* (maybe best) practices
  - There are 100's of practices, some of them are good



- And you need experience in using them

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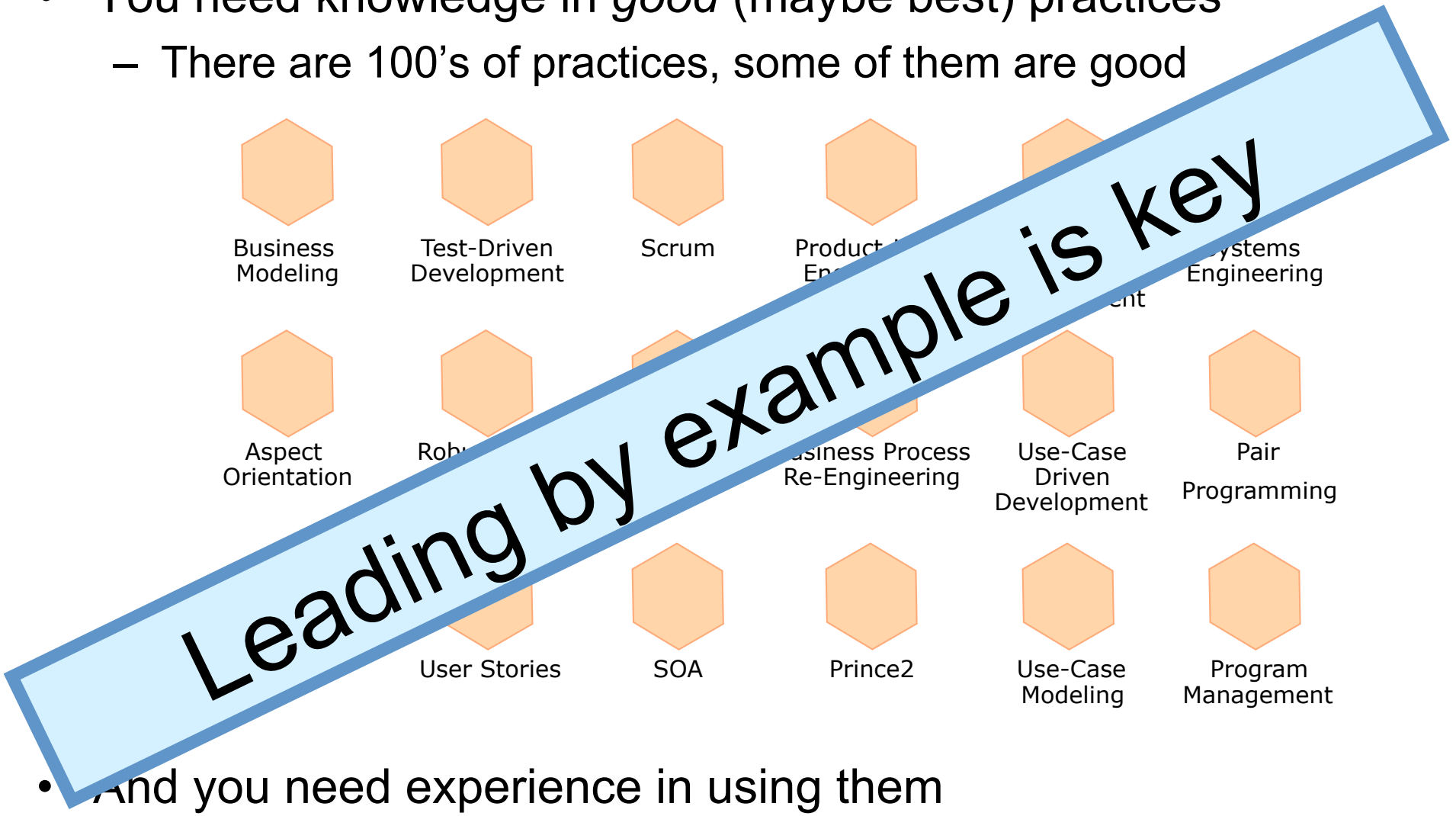
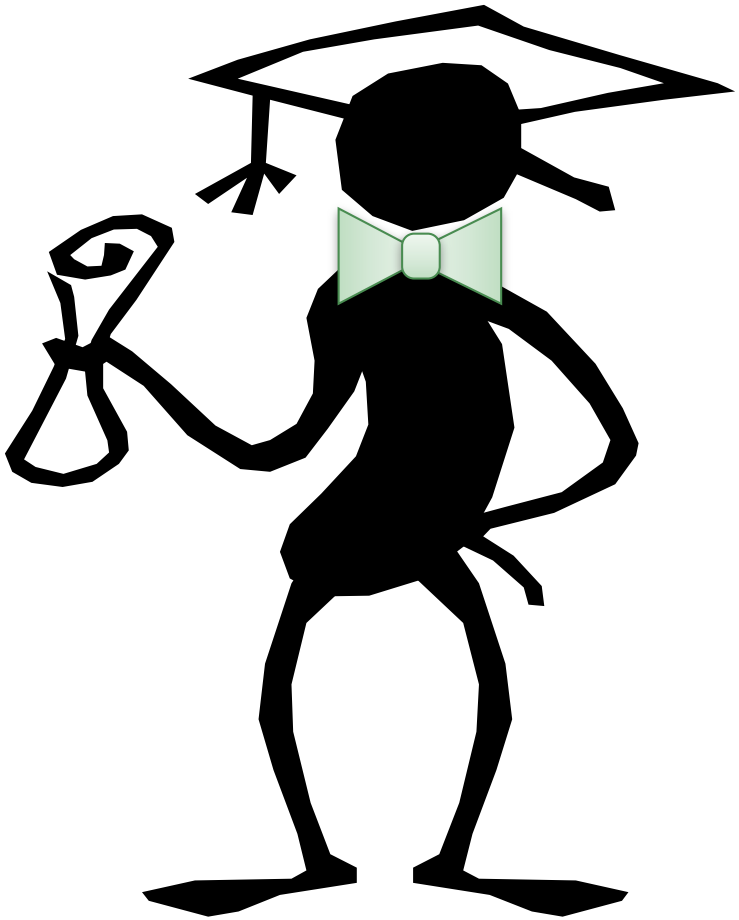


- And you need experience in using them

Of course, eventually it comes back to you, but

We can all become smarter.



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Thank You

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