

BPM 2 ADVANCED EXAM

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Accommodations

For learning or physical disability exam accommodations, please contact certification@omg.org.



Language

English. Use of translation apps during the exam is prohibited.



Cancellations/Refunds

An exam may be cancelled >24 hours prior to its scheduled date via [Pearson VUE](#) for a full refund or the exam price will be forfeited.



Passing Score

>=59/90 correct answers
or >=66% correct answers



Duration

90 mins in native English-speaking countries. 120 mins in all others.

Note: Extra time confirmed via email following exam order completion.



Prerequisites

Passing scores on BPM 2 Fundamental and Intermediate exams.



Fee

US\$350 + taxes
(regional currency equivalent and taxes)



Technical Issues

Contact [Pearson VUE Customer Service](#). Make sure to perform a [System Test](#) on your computer before scheduling an online exam.



Format

Multiple choice
(text and images)



Validity

Certifications expire 3 years after exam date. Take the same or higher level exam to extend certification validity.

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STANDARD AREAS COVERED

- **Business Process Model and Notation (BPMN) v2.0.2:** Chapters 1 (Scope), 2.2.1 (BPMN Process Types), Table 2.1 (Descriptive Conformance Sub-Class Elements and Attributes), Table 2.2 (Analytic Conformance Sub-Class Elements and Attributes), 7 (Overview [Focus on Process and Collaboration diagrams]), Table 7.1 (Basic Modeling Elements), Table 7.2 (BPMN Extended Modeling Elements), 9.5 (Conversations), 10.3.5 (Sub-Processes), 10.3.6 (Call Activity), 10.5.6 (Handling Events), 10.6.5 (Complex Gateway), 10.7 (Compensation), Table 10.88 (End Event Types), 11 (Choreography [only introduction]), 11.2 (Basic Choreography Concepts), 12.1.1 (Scope), 12.1.2 (Diagram Definition and Interchange), 13 (BPMN Execution Semantics) to 13.3.1 (Sequence Flow Considerations), 13.4.5 (Complex Gateway (related to Complex Condition and Complex Merge)), 15.1 (Interchanging Incomplete Models) and Events Chart. Note: Attributes are not emphasized in this exam.
- **Business Process Maturity Model (BPMM) v1.0:** 7 (BPMM Normative Content and Structure), 8 (Introduction), 9 (The BPMM Family), 10 (BPMM Concepts), 12 (Structure of the BPMM) and 13 (Institutionalization).

RECOMMENDED STUDY MATERIALS

- **Business Modeling: A Practical Guide to Realizing Business Value (Bridgeland & Zahavi):** Chapter 7 ([Creating a Good Model](#))
- **Business Process Change: A Guide for Business Managers and BPM and Six Sigma Professionals, 4th Edition (Harmon):** Chapters 4 (Business Architecture) and 8 (Understanding and Scoping Process Problems).
- **Business Process Management: The Third Wave (Smith & Finger)**
- **The Real-Time Enterprise: Competing on Time with the Revolutionary Business S-Ex Machine (Fingar & Bellini)**
- **Change Management: The People Side of Change, 2nd Edition (Hiatt & Creasey):** Chapters 1 (Why Manage Change?), 2 (Theories and Principles), 3 (Individual Change Management), 4 (Organizational Change Management), 5 (Change Competency) and 6 (Conclusion).
- **Building the Agile Enterprise with SOA, BPM, and MBM (Cummins):** Chapters 1 (The Agile Enterprise), 2 (Service-Oriented Architecture) and 9 (Agile Governance).
- **Enterprise Architecture as Strategy: Creating a Foundation for Business Execution (Ross):** Chapters 1 (To Execute Your Strategy, First Build Your Foundation), 2 (Define Your Operating Model), 3 (Implement the Operating Model via Enterprise Architecture) and 4 (Navigate the Stages of Enterprise Architecture Maturity).
- **Business Process Improvement: The breakthrough Strategy for Total Quality, Productivity, and Competitiveness (Harrington):** Chapter 2 (Setting the Stage for Business Process Improvement)
- **Smart Enough Systems: How to Deliver Competitive Advantage by Automating Hidden Decisions (Taylor & Raden):** Chapters 1 (The Need for Smart Enough Systems), 2 (Enterprise Decision Management) and 9 (Getting There from Here [through Phase 2: Local Decision Management]).
- **Lean for Dummies, 2nd Edition (Sayer & Williams):** Chapters 1 (Defining Lean) and 2 (The Foundation and Language of Lean).

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RECOMMENDED STUDY MATERIALS CONTINUED

- **Strategy: Create and Implement the Best Strategy for Your Business** (Harvard Business School Press)
- **Corporate Governance Best Practices: Strategies for Public, Private, and Not-for-Profit Organizations (Lipman & Lipman)**: Chapters 1 (Why Is Corporate Governance Important?) and 2 (Summary of Major Corporate Governance Principles and Best Practices).
- **Simple Tools and Techniques for Enterprise Risk Management, 2nd Edition (Chapman)**: Chapters 1 (Introduction), 6 (Internal Control and Risk Management) and 16 (Operational Risk Management).
- **Compliance Management for Public, Private, or Nonprofit Organizations (Silverman)**: Chapters 3 (Compliance and Ethics Challenges and Approaches), 5 (Managing Compliance: Goals and Structure) and 11 (Evaluating Compliance).
- **Quality Engineering Handbook (Pyzdek & Keller)**
- [In OMG's BPM Certification Program, What is the Definition of Business Process? \(Siegel\)](#)
- [The Challenge of Process Discovery \(Verner\)](#)
- [Establishing a BPM CoE - Where Do You Start? \(Smith\)](#)
- **Process Governance Best Practices: Building a BPM Center of Excellence (Richardson)**
- [Principles of Survivability and Information Assurance \(Rogers\)](#)
- [Risk Management Guide for. Information Technology Systems \(NIST\)](#)
- **Quality Doesn't Just Happen (McKay)**
- [Managing Technical People \(When You're No Techie\) \(Hendrickson\)](#)
- [Stupid QA Tricks: Colossal Software Testing Oversights \(Brandt\)](#)
- [The Five Implementation Options to Manage the Risk in a New Process \(Madison\)](#)
- [The Marriage of BPM and Six Sigma \(Wurtzel\)](#)
- [Accelerating BPM Adoption Through An Integrated Business Framework \(Kemsley\)](#)
- [Making the Case for BPM: A Benefits Checklist \(Rudden\)](#)
- [Centers of Excellence: The Path to Process Innovation Success \(Galal\)](#)

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27%	<p>Management of BPM Programs</p> <p>Developing a BPM Center of Excellence, developing an enterprise roadmap for BPM, techniques to drive business adoption, developing business cases, developing a business architecture, resourcing a BPM team, ownership of processes, process portfolio management, and global and local process guidelines.</p>
22%	<p>Compliance and Assurance</p> <p>Governance, Risk, and Compliance (GRC) including corporate governance, Enterprise Risk Management, Strategic Compliance Management, Corporate Social Responsibility, information assurance, process assurance, and quality assurance (QA).</p>
15%	<p>Advanced Business Process Modeling with BPMN</p> <p>Advanced process discovery, working with large models, splitting a model for outsourcing, and model validation.</p>
14%	<p>Advanced Topics in Process Improvement</p> <p>BP and transition QA techniques, Business Process Maturity Model structure and major features, Six Sigma major features, approaches and benefits, and LEAN major features, approaches and benefits.</p>
11%	<p>Aligning BPM with Enterprise Goals and Resources</p> <p>Aligning business processes with stakeholders' goals, aligning business processes with available resources, changing business processes to continue to achieve business goals in response to changing conditions, and enterprise decision management.</p>
11%	<p>Advanced Change Management</p> <p>Implementing and aligning organizational change, rollout strategies, assessing degrees of impact and advanced change techniques.</p>